assist

Centrally manage trouble reports, equipment, and more

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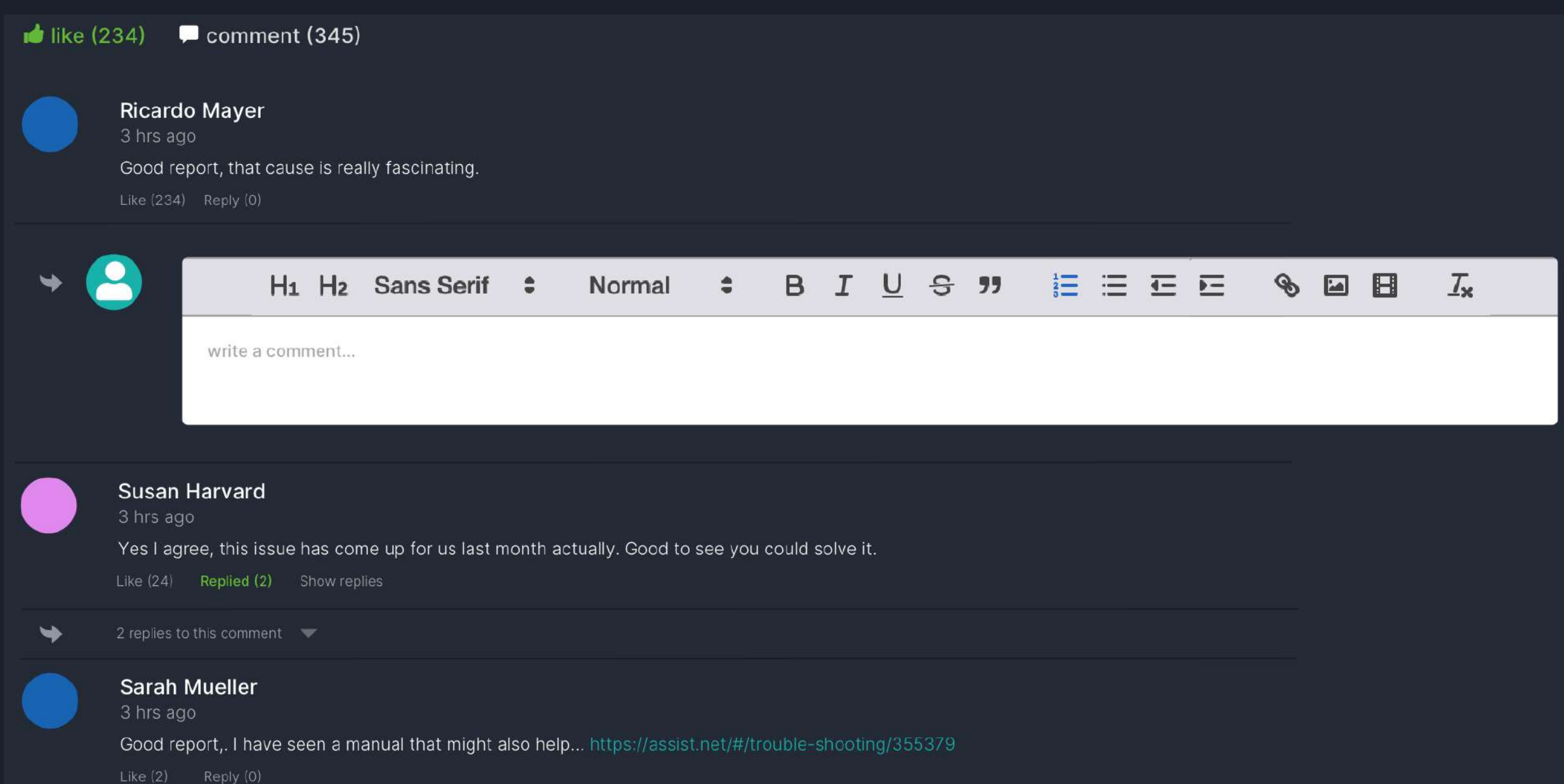Click here to write
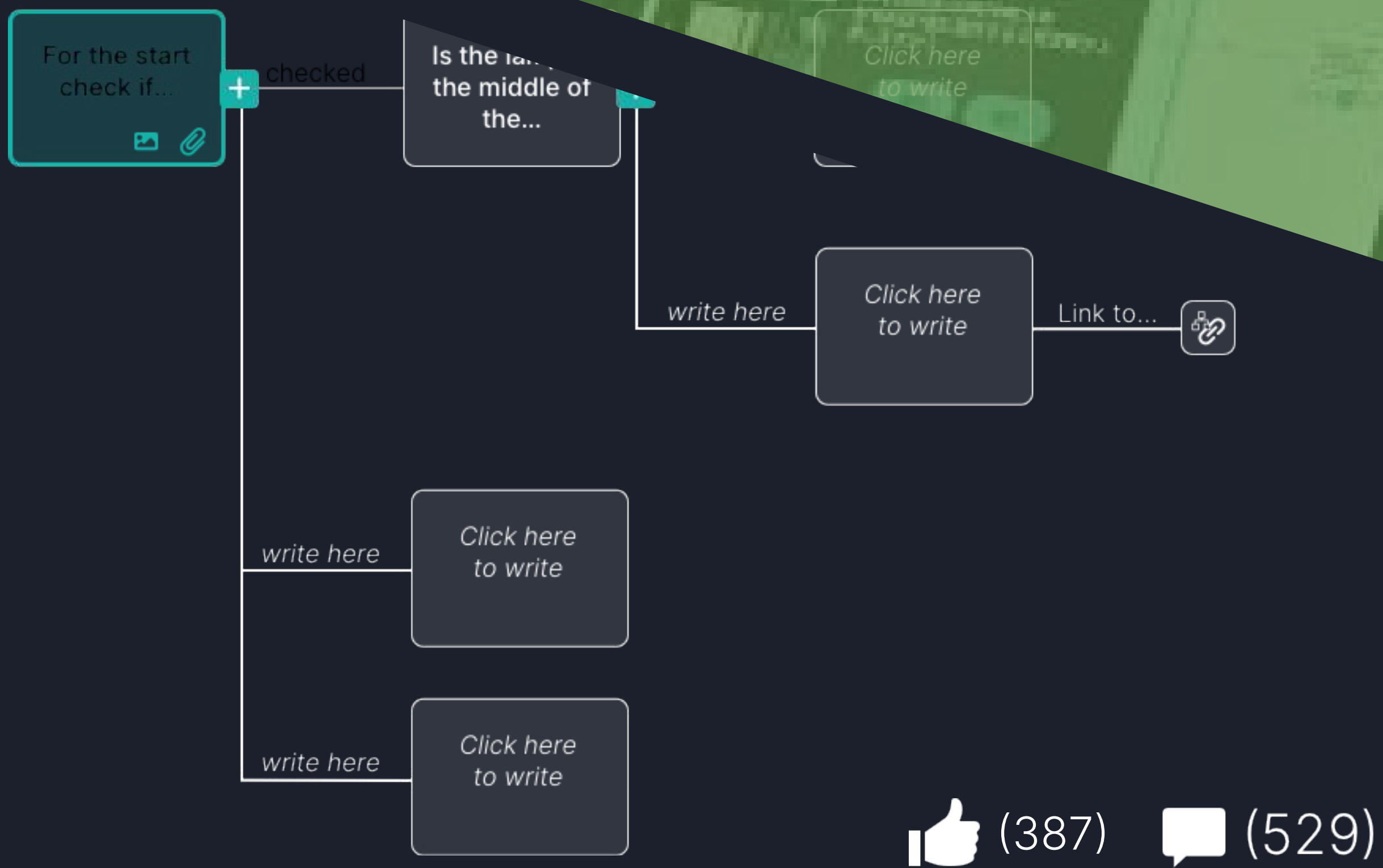
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SEARCH Search for Reports, Troubleshooting, Attachments...

Trouble Reporting and Troubleshooting

Assist helps to streamline all equipment maintenance processes including trouble report creation, management, and storage, as well as facilitating crew communications.

In addition, common troubleshooting procedures can be easily accessed. Diagrams, images, and easy step-by-step workflows are provided for the crew. Custom trouble-shooting can be added as well.

👍 like (234)   💬 comment (345)

Ricardo Mayer
3 hrs ago
Good report, that cause is really fascinating.
Like (234)   Reply (0)

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write a comment...

Susan Harvard
3 hrs ago
Yes I agree, this issue has come up for us last month actually. Good to see you could solve it.
Like (24)   Replied (2)   Show replies

2 replies to this comment ▾

Sarah Mueller
3 hrs ago
Good report,. I have seen a manual that might also help... https://assist.net/#/trouble-shooting/355379
Like (2)   Reply (0)

Seamless Information Sharing

The Trouble Reports tool features a comment function to enhance both inter-vessel and vessel-shore communication.
Assistance, troubleshooting procedures, images, and documents can be freely shared between users.

Extended Search Function

The search function, located directly on the dashboard, is the heart of *assist*. It enables users to find all the information they need quickly.

Elastic Search can search through all documents including attached PDFs, equipment, trouble reports, manuals, and more. Additional filtering functionality gives you the option to narrow results down to exactly what you need.

Dashboard   Troublereports   Troubleshooting   Equipment

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